

# THE *Progress* NEWSLETTER

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A newsletter for customers of Park Region Telephone, Otter Tail Telcom and Valley Telephone Company.

## October is National Co-op Month

Each October, cooperatives all across America including Park Region Telephone celebrate the role, accomplishments and contributions of our nation's cooperatives.

As a local telephone subscriber of Park Region Telephone, you are much more than our customer; you're also a member of our cooperative with a stake in our future. Each time you pay for Park Region Telephone services, you're making an investment by providing capital in a company that you and your neighbors actually own. Put simply – our success is your success. Thank you for doing your part to support your local cooperative!

### **Capital Credit Checks**

When we move, most of us remember to contact the post office, notify our insurance companies, give our friends our new address, and call our new utilities. If your bills are paid up, your former utilities have no interest in your new address – unless you were a member of a cooperative. Park Region Telephone is a cooperative which means while you are a member, the profits of the

company are distributed back to you. If we don't have a current address, the retirement check is returned to us and the check is held until the person can be located. If, after seven years, the owner is not located, the unclaimed capital credit checks are then transferred over to the Park Region Charitable Trust which distributes donations back to our local communities. So why is a forwarding address important if you were a cooperative member? You may have a check waiting for you! Even though most amounts are small, we would like to return the money to its rightful owners. Park Region included a list of unclaimed accounts in your October 2012 phone bill.

If you can provide contact information for any of these accounts, please email [lynn.aune@parkregion.com](mailto:lynn.aune@parkregion.com) or call **218-826-8314** or toll free at **800-247-2706**.

### OUR OFFICES



**PARK REGION**  
Mutual Telephone Co.  
Park Region Telephone  
PO Box 277 100 Main St  
Underwood, MN 56586  
218-826-6161  
800-247-2706



Otter Tail Telcom  
230 West Lincoln  
Fergus Falls, MN 56537  
218-998-2000  
888-716-8837

Valley Telephone  
Browns Valley, MN  
Call 800-247-2706  
for 24 hour service.

Or  
simply dial 611 to  
reach your local office!

[www.parkregion.com](http://www.parkregion.com)



Like us on  
facebook!



# Phone Books are Here!

The 2012-2013 edition of the Park Region Telephone & Otter Tail Telcom directory is here and has been delivered to residents and businesses throughout our area. We are excited to offer reverse look-up again this year. Extra copies of our directories are available at our offices in Underwood and Fergus Falls.

*Please remember to recycle your old directory by dropping it off at the recycling center near you. Recycling locations are listed on pages 1-2 in the green section of the directory.*

## Whole-Home DVR . . . A Big Time Saver!

Have you switched from using a VCR to a DVR to record your favorite shows? According to a recent survey, more than 40 percent of households with a television have a DVR. A DVR offers more features, greater flexibility and higher quality recordings than a VCR. It quite simply makes your life easier!

We have now enhanced our DVR service with the addition of whole-home DVR. This allows you to record two programs, and start watching one show while it continues to record. This allows you to skip commercials and pause while you go to the kitchen for a quick snack.

Another great advantage is the ease of programming. You can program a DVR to record recurring programs by only first-run episodes or all episodes.

**Add whole-home to your  
DVR Service for only**

**\$4.95**  
a month



**What are you waiting for . . . give us a call and sign up for whole-home DVR today!**

## Can Customers Find You Online?

In today's economy, it is extremely important for your business to be seen by potential customers by placing advertising in our highly used print directory. Trends also indicate that more and more consumers are searching for businesses online or with mobile devices. By using our local search website, **www.localsolution.com**, you can promote your business by adding your print ad, photos, a video and much more to your online business listing. A localsolution application is available for iPhone and iPad, allowing easy access for customers to find you when it matters most. Make sure your business can be found in both the Park Region Telephone print directory and also on localsolution.com.

**For more information about  
advertising opportunities, contact our  
directory publisher at 1-800-343-8086**



Norbert Evavold of Ashby was recently honored for 33 years of service to Park Region Telephone as a member of the board of directors. Pictured above is company CEO Dave Bickett presenting Norbert with a commemorative gift. Norbert was a very valued member of our board, and his leadership and contributions will certainly be missed.

**Thank you Norbert!**





**We've  
got you  
covered!**



**218-998-2000**  
www.parkregion.com

**Like LOCAL Sports?**  
**Thank you to  
our LOCAL  
Sports Sponsors**

**RDO Equipment**

**Quality Toyota**

**Great Plains Natural Gas**

**Minn-Dakota Coaches**

**Cullen's Home Center**

**SignWorks**

**Nelson Auto Center**

**Seland's Abbey Floor Center**

DVDs of local sporting events are available for \$10 each. Go to [www.prtv1.com](http://www.prtv1.com) for a full list of games.

**Call 998-2000  
to order**

## Statement of Nondiscrimination

Park Region Telephone and Otter Tail Telcom prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program.

Persons with disabilities who require alternative means for communication of program information (braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202)720-2600 (voice and TDD).

To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Ave, SW, Washington, DC 20250-9410, or call 800-795-3272 or 202-720-6382(TDD).

## Halloween Costume Contest



Join the fun and enter our facebook Halloween contest! To participate, simply upload a photo of you, your kids or your pets in costume to Park Region's facebook page. The winner will receive a wonderful gift basket!

Don't forget to like us on facebook to find out more about our new products, promotions and our PRTV local sporting event coverage on Channel 1 and Channel 123.

[www.facebook.com/parkregiontelephone](http://www.facebook.com/parkregiontelephone)



# New Listings



Below is an update of changes and additions to current directory listings.

## ASHBY

Droppps, Lloyd & Carolyn ..... 747-2907  
 Knutson, Doug & Elaine ..... 747-2111  
 Wing, Brian ..... 747-2985

## BROWNS VALLEY

Demmon, Karen ..... 695-2831  
 Meltzer, K. .... 695-2835  
 Mohs, Kelsey ..... 695-2848  
 Nelson, Linda ..... 695-2831  
 Schwagel, Dean & Mary ..... 695-2994  
 White, Denitra ..... 695-2837

## DALTON

Albjerg, Bruce & Jennifer ..... 589-7826  
 Boyle, Amanda ..... 589-7816  
 Howard, Don ..... 589-7831  
 Lindgren, Ron & Sue ..... 589-7828  
 Lopez, Jessica Rose ..... 589-7833  
 Ohren, Justin ..... 589-7829

## ERHARD

Benhardus, Rick & Jami ..... 842-5560  
 Haugrud, Cary & Tina ..... 842-5444  
 Lynnes, Josh & Katie ..... 842-5558  
 Sundberg, Mark & Tanya ..... 842-5562

## FERGUS FALLS

Aanerud, LeRoy ..... 998-4771  
 Anderson, Harold & Georgia ..... 998-3919  
 Blairview Saddle Shop ..... 998-4141  
 Champa, Tom & Judy ..... 998-3931  
 Ferguson, Mary ..... 998-3792  
 Kaduck, Laura ..... 998-3854  
 Keller Counseling Service (Fax Line)..... 998-3903  
 Knutson, Toby & Donna ..... 998-2603  
 Krause, M. .... 998-3954  
 Krog, T. .... 998-3942  
 Lammers, Billy & Hannah ..... 998-3915  
 Miller, L. .... 998-3841  
 Myhre, B.K. .... 998-3798  
 Newby, Doug & Kerry ..... 998-3791  
 Olsen, M. .... 998-3934  
 Skaret, Kevin ..... 998-3923  
 Sneed, Tom ..... 998-3837  
 Spitsberg, M.A. .... 998-3908  
 Swedberg, Andrew & Jessica ..... 998-2648  
 Taylor, Sean & Anne ..... 998-3930  
 Toso, Gary & Donna ..... 998-4144  
 Weaver, Ed & Conni ..... 998-3734

## MAINE

Davis, J. .... 495-2543  
 Duttonhefer, Larry & Julie ..... 495-2442  
 Hansen, Bob & Sherri ..... 495-2439  
 Hanson, Joel ..... 495-2605  
 Hanson, Keith & Lori ..... 495-2432  
 Lee, Derek ..... 495-2436  
 Tjornhom, Thomas ..... 495-2105  
 Walters, Chris & Cedar ..... 495-2463  
 Zion Lutheran Church of Amor ..... 495-2485

## UNDERWOOD

Belgaard, H. .... 826-6732  
 Boen, D ..... 826-6768  
 Jacobson, Keith & Kathleen ..... 826-6711  
 Stans, Gary ..... 826-6152  
 Stramer, Andrew & Amanda ..... 826-6996  
 Suhsen, Kevin & Heather ..... 826-6729  
 Swift, C. .... 826-6713  
 Umlauf, Alden ..... 826-6774

## VINING

Downen, Thomas Jr. .... 769-4508  
 Walberg, Laverne ..... 769-4133