

the progress

NEWSLETTER

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PARK REGION

Mutual Telephone Co.

Park Region Telephone

PO Box 277 100 Main St.
Underwood, MN 56586

218.826.6161

800.247.2706

Office Hours

M-F 8:00 AM-5:00 PM



Otter Tail Telcom

230 West Lincoln
Fergus Falls, MN 56537

218.998.2000

888.716.8837

Office Hours

M-F 8:00 AM-5:30 PM

Valley Telephone

Browns Valley, MN 56219

Rothsay Telephone Company

Rothsay, MN 56579

Call 800.247.2706
for 24 hour service.

OR

simply dial 611 to reach
your local office!

www.parkregion.com



Share THE Vision

Annual Meeting and Customer Appreciation Event

THURSDAY, APRIL 20, 2017

UNDERWOOD PUBLIC SCHOOL

5:00-6:30 PM Registration

- Registration - SW Entrance
- Lion's Pork Chop Dinner - Commons Area
- Coffee & Cookies with the Board of Directors - Gym
- Entertainment & Product Demonstrations

6:00-7:30 PM Kids' Area

- Movie, Popcorn & Prizes for Kids Ages 4-12

6:30 PM Annual Meeting

- Announcement of Director Elections
- Financial & General Manager Reports



Go Green: Pay Phone Bills Online



Why? Help save natural resources by paying online.

- Easy, fast and secure
- Pay immediately, schedule a payment or set up Auto-Pay
- Print receipts, view payment history and more

Pay on the Go with PSN Payments App available in the App Store™ and Google Play™.



Call us at 998-2000 or go to www.parkregion.com for more information.

We Accept:



Attn IPTV Customers

Effective April 1st, 2017 FOX Business Channel will be included in our Expanded Track and Super Track Packages on channel 150.



Change in Progress

Due to a bylaw change adopted in 2015, no ballots were mailed with our 2016 Annual Meeting Notice. The Bylaws state that if there is only one candidate nominated for election to a director position (whether by committee action or petition), the single candidate nominated should be deemed elected by acclamation as an unopposed candidate, and no member voting shall be required.



Essay Winner Announced



It is our pleasure to announce this year's FRS Youth Tour essay winner, Lucas Simmer. Lucas is a junior at Breckenridge High School and the son of Joel and Connie Simmer of Rothsay.

His essay was well-written and clearly expressed his interest in the telecommunications industry.

Each year, our company sponsors one student for this trip as a way of expressing our commitment and

dedication to our customers. During the youth tour, approximately 100 students from across the nation visit many historic sites, such as Arlington National Cemetery and the Smithsonian Museums. They also receive an introduction to the governmental process and the telecommunications industry through educational sessions at the NRECA and FCC.

Lucas is very excited for this opportunity to represent our company in Washington, D.C. June 3-June 7th. Congratulations, Lucas!

Employees Donate \$450

This winter our company took a "Casual Monday" idea and applied a charitable angle. December through February, employees were given the opportunity to wear blue jeans to work on Mondays. The catch was they would need to purchase and wear a sticker that stated "The Monday Blues have me donating to charity" in order to wear jeans. Over the course of three months, more than half of our employees participated and they raised \$450!

Employees then voted on what organization should receive the funds collected and the Otter Tail County Humane Society was declared the winner.

On behalf of the Park Region Telephone employees, Andrea Ness, Sue Jensen and Susan Stengrim presented Shelter Manager Jaclyn Keenan a check for \$450 to help cover needs at the shelter. It was a win-win situation for all involved.



Mailbox Capacity

If you use our prtcl.com email address, you may have received an email warning that your mailbox is at or near capacity. Even though you delete the mail from your tablet, smartphone or computer, you may not have deleted the message off the server.

Follow these steps to remove these messages from the server:

1. Visit our website at www.parkregion.com
2. Click Webmail, located in the upper right hand corner
3. Enter your email address & password to log in to your email WebMail account.
4. The storage for our email addresses on the server is 100M. Review your emails and delete those in your inbox that are not needed. You may want to empty your sent folder as well.
5. Once you have deleted these emails, you will need to purge the messages in the Trash folder to completely remove them. Click on the word "purge" next to the Trash folder.
6. If you feel you need a larger email capacity, You may upgrade your email capacity in 50M increments at \$2.50/month for each increment. Call 998-2000 for more information.

We Meet, We Eat!



At our February employee meeting, held at the Bigwood Event Center in Fergus Falls, our staff gathered to discuss company business and get industry updates. Each employee received a gift card to Jimmy John's sub shop!

Jimmy John's recently opened in Fergus Falls and is located at 2324 College Way. Jimmy John's has their telephone and Internet service through Otter Tail Telcom.



**Jimmy John's,
we are happy to
have you as our customer!**

Day on the Hill

General Manager Dave Bickett and Erhard Director Eugene Ouren, along with other local telco representatives, spent time visiting with legislators at the Minnesota Telecom Alliance's Day on the Hill in February at the Capitol. They brought our representatives and senators up to date on the work we are doing with bringing broadband services to rural Minnesota.



Shown here is the group that visited with Senator Torrey Westrom, R, District 12.

Lifeline Link Up

You may qualify for discounted telephone OR Internet service if your income level falls below 135% of the Federal Poverty Guidelines or if you are currently receiving benefits under one or more of the following programs:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit Program
- Income below the Federal Poverty guideline
- Bureau of Indian Affairs General Assistance

- Tribally-administered Temporary Assistance for Needy Families (TTANF)
- Food Distribution on Indian Reservations (FDPIR)
- HEAD Start

For more information about the FCC Lifeline/Link-Up Program, call one of the following numbers:

Otter Tail Telcom Customers

1-866-290-1730

Park Region Telephone Customers

1-866-290-1721

Valley Telephone Customers

1-866-290-1729

Rothsay Telephone Customers

1-866-367-8198



PO Box 277 100 Main St.
Underwood, MN 56586

New Listings

ASHBY

Clemensen, B.747-2612

BROWNS VALLEY

Bennett, Patricia.....695-2248
Beumer, Rachel & Mike.....694-2712
Hannen, Whitney.....694-2750
Job, Mark694-2715
Logelin, John & Diane694-2679
Shortman, Gavlynn.....694-2780

DALTON

Degenstein, Larry589-7034
Eastwood Repair.....589-8807
Eastwood, Greg & Jan589-8808

Mark, Floyd589-8967
Stout, B.589-7090

ERHARD

Donahue, Chad & Bobbie842-5182

FERGUS FALLS

Anderson, J.998-0206
Bethel, D.....998-2268
Breuer, Ron & Yvonne.....998-5390
Fabled Farmer, The.....998-4848
Gilles, Angela998-5010
Heikes, Ron & Jennifer998-4200
Lakes Area Docks & Lifts998-5400
Perks Coffee & Tea998-5111
Stock, Kevin998-0203
Tangen, D.....998-2185
Wicklund, Richard & Gayle998-2751

MAINE

Nelson, Seth & Chelsea.....495-2331

ROTHSAY

Bruggeman, Paul & Elise867-2156
Roberts, Marty & Sara867-2321

UNDERWOOD

Lundgren, Lucas.....826-6392
Roehl, Jason.....826-6612

VINING

Johnson, Hilary.....769-4136